Web ASSIST - User instructions

Important Graphics set-up information

The graphics contained in Web_ASSIST can only be viewed with a specialised graphics-Viewer implemented as an ActiveX control and automatically downloadable from the Bentley Service Information server during the first usage of any Web_ASSIST graphic.

This graphics-Viewer/ActiveX control is only available with Microsoft Internet Explorer (IE) and is automatically downloaded via IE, providing the IE Security-Options are correctly set up to allow the downloading of ActiveX-controls.

Initial set-up instructions for Internet Explorer

Before using Web_ASSIST the IE Security settings (ActiveX-controls) should be checked and if necessary re-set using the following procedure.

From Internet Explorer menu select:
Tools
Then select
Internet Options
Then select
Security
Then select
Internet or Local intranet (whichever is applicable to the type of internet connection you
are using)
Then select
Custom Level
Then select the following Settings
ActiveX controls and plug-ins
Download signed ActiveX controls - PROMPT
Download unsigned ActiveX controls - PROMPT
Initialize and script ActiveX controls not marked as safe - PROMPT
Finally OK these changes
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Graphics

Viewing graphics

On the first request for a graphic from Web_ASSIST the required graphics-Viewer/ActiveX-control has to be downloaded, **Click YES** to complete the installation.

When a graphic link is selected the ActiveX dialogue box will be displayed **Click Yes**.

Resizing the Graphic window (Right frame)

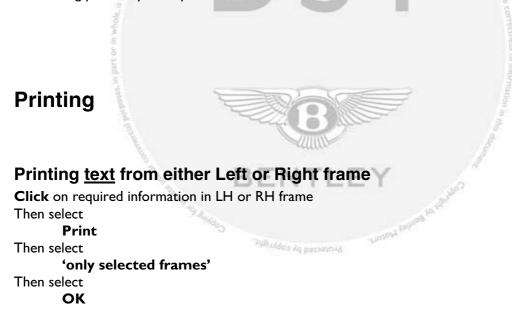
This can be done by 'grabbing' the vertical frame-dividing bar with the cursor and sliding it to the left to enlarge the viewing window.

Note: on some installations you may need to refresh the graphic by re clicking the graphic link.

Zooming and Panning

The graphics-Viewer has the facility to zoom **IN** and **OUT** of a graphic. This is done selecting the graphic and clicking the **Left** or **Right** mouse button.

The viewer also has the facility to pan around an enlarged graphic, select the graphic with the **Left** mouse button, hold this button done and you can then pan the graphic by moving the mouse into the viewing position you require.



Printing graphics from Right frame

Click button at the bottom of this frame.